

Date: July 14, 2009

TO: College Works Painting

RE: Recent House Painting

Let me take this opportunity to express my satisfaction with the work performed by your crew at my residence.

They did an excellent job! I wouldn't hesitate for a moment to recommend your services to my closest family and friends.

Your team coordinated their work and performed in a friendly, professional and honest manner. I was truly amazed at the level of knowledge, capability and courtesy of each of your personnel. I certainly respect the level of training and expertise you have provided to these young people and the result is demonstrated in their work. Owen and his team are superb!

In my opinion, your services represent an excellent value.

As I expressed to your crew supervisor, I anticipate some additional maintenance over the next year or so with replacement of some fascia trim. I'll certainly be calling to schedule your organization to apply finish paint to those items when completed.

Thank you,

A handwritten signature in black ink, appearing to read 'Ronald D. Rheude', written in a cursive style.

Ronald D. Rheude