

Wednesday, June 24, 2009

To: College Works Painting
1505 East 17th Street, Suite 210
Santa Ana, California 92705

I would like to take a moment to express my appreciation of the quality job done by Bill and Lexi painting the exterior of my house this summer.

I generally do not purchase services or products sold door to door, but when Lexi knocked on my door one Saturday this past Spring, I was already contemplating how to go about getting my house painted. Lexi's friendly and courteous demeanor had me inviting her in to talk about College Works and before too long I was scheduling a follow up meeting with Lexi and Bill. During the follow up meeting both Lexi and Bill were very knowledgeable and helpful in guiding me to the right service. Several times prior to and after signing the contract, any question I had was happily answered by Bill, no matter when I called be it a weekday night or a weekend day.

The quality of the work performed by Alex, Austin, Caitlyn and Jason was exemplary and I could not help but comment after the first day's review how much brighter and newer the house seemed. Further, the commitment to getting the job done was never more obvious than when Lexi and Caitlyn showed up to power wash the house IN THE RAIN. They wanted to keep their commitment to me to get the job done on time, and it required several hours of power washing in the rain to do so. The entire time they both continued to be as cheerful as can be, as if it was a beautiful sunny day.

I can wholeheartedly recommend the services of College Work Painting as a company and Bill and Lexi as team leaders. I believe that anyone who uses their services will be extremely pleased.

Sincerely,

A handwritten signature in black ink, appearing to read 'Marc Guerrasio', written in a cursive style.

Marc Guerrasio